Basavarajeswari Group of Institutions

2022 SCHEME

BALLARI INSTITUTE OF TECHNOLOGY & MANAGEMENT

(Autonomous Institute under Visvesvaraya Technological University, Belagavi)

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Fourth Semester MBA Degree Examinations, October/November 2025

INTEGRATED MARKETING COMMUNICATION & ADVERTISING

Duration: 3 hrs Max. Marks: 100

Note: 1. Answer any FOUR full questions from Question No. 1 to 7.

2. Question No. 8 is compulsory

3. Missing data, if any, may be suitably assumed

Q. No		<u>Q</u> uestion_	<u>Marks</u>	(RBTL:CO:PO)
1	a.	Mention any three tools used in IMC.	03	(3:1:1)
	b.	Explain the steps involved in the communication process in IMC.	07	(3:1:1)
	c.	Explain the marketing and promotion process model.	10	(4:1:1)
2.	a.	Name the stages of Product Life Cycle (PLC).	03	(3:2:2)
	b.	Explain how advertising appeal changes across various stages of the Product Life Cycle (PLC).	07	(3:2:2)
	c.	Discuss the effectiveness of marketing communications.	10	(4:2:2)
3.	a.	What is an advertising copy? Give an example.	03	(3:2:2)
	b.	Describe the DAGMAR approach in setting advertising objectives.	07	(3:3:1)
	c.	Explain various methods used in advertising budgeting.	10	(4:3:1)
4.	a.	Mention any two methods used for advertising budgeting.	03	(3:4:4)
	b.	What are the key components of a good advertising copy? Explain with examples.	07	(3:4:4)
	c.	Discuss the role of budgeting in advertising.	10	(4:4:4)
5	a.	Define media planning and mention its key objectives.	03	(3:5:5)
	b.	"An effective media strategy is the backbone of a successful advertising campaign." – Justify with suitable examples.	07	(3:5:5)
	c.	Discuss the media planning process in detail. Explain the key decisions and challenges involved.	10	(4: 5: 5)
6.	a.	Mention any three methods used for pre-testing advertisements.	03	(3:1:1)
	b.	Discuss the advantages and limitations of internet advertising.	07	(3:1:1)
	c.	Describe the process of advertisement monitoring and evaluation. Explain how an organization can measure the success of its advertising efforts.	10	(4:4:4)
7.	a.	What is publicity?	03	(3:2:2)
	b.	Explain the functions and benefits of direct marketing.	07	(3: 4: 4)
	c.	Explain Promotion in detail. Discuss its meaning, importance, tools (conventional and unconventional), drawbacks, and relevance in modern marketing.	10	(4:4:4)

Case study

Background:

Brand Nest is a mid-sized consumer electronics brand based in Bengaluru. Initially relying on traditional media like newspapers, TV, and billboards for promotion, Brand Nest struggled to compete with digital-savvy brands. In 2022, it revamped its strategy by adopting **direct marketing**, **digital advertising**, **PR campaigns**, and **consumer promotions**. **Key Marketing Strategies Implemented:**

i. Direct Marketing:

- Brand Nest began email and SMS campaigns to customers offering personalized deals.
- They used customer purchase history and AI tools to suggest products directly.

ii. Promotion Tools (Push & Pull):

- Push: Offered higher margins to retailers and point-of-sale displays.
- Pull: Influencer marketing, online contests, and product videos on YouTube and Instagram.
- o Cooperative advertising with dealers in local newspapers.

iii. Public Relations and Publicity:

- Launched a CSR campaign on e-waste management, receiving media attention.
- o Conducted press conferences and webinars, published company news via blogs and digital PR tools.

iv. Corporate Advertising:

- o Released image-building campaigns with slogans like "Smart Living, Smart Homes".
- Focused on long-term brand recall instead of product-level promotion.

v. **Digital Media:**

- Invested in Google Ads, Instagram reels, YouTube pre-roll ads.
- Used E-PR tools like digital press releases and blogger outreach.

vi. Retailer & Consumer Promotions:

- o Coupon codes for first-time online buyers.
- o Loyalty program "Nest Points".
- o Online promotions during festivals.
- o Hosted "Smart Tech Week" with giveaways and contests.

vii. Growth Outcomes:

- o 60% of new customers came via digital platforms.
- o Sales improved by 35% YoY.
- o Retail footfall improved due to dual promotion strategies.
- a. Analyze Brand Nest's promotion strategy in detail. Highlight the role of push and pull strategies, cooperative advertising, and integration with advertising and publicity. (3: 3: 4)
- **b.** Explain how Brand Nest successfully used Digital Media including 10 (3: 3: 5) social media, mobile advertising, and E-PR for business growth.

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